

November 17, 2023
 NTK Cutting Tools Corporation
 Quality Assurance Department

Dear Wholesalers and Customers

Notice of Voluntary Recall of NTK Coated Carbide Inserts

Recently it turns out that one of our coated carbide insert might have a defective coating that causes shorter tool life than usual.

We sincerely apologize for any inconvenience and trouble that may cause to you.

We are afraid of asking for your understanding in this matter and beg your favor of your help to carry out voluntarily recall the below products.

We will make all efforts to prevent a recurrence of such a situation in the future.

<Phenomenon>

Insert wear progress is significantly faster than that of normal products.

<Grade / Designation / Production lot>

• Grade: **QM3**, TiCN-coated carbide insert

• Designation(Type of description):

CCGT-AM3 / CCGT-RS / CCGT-AZ7 / CNGG-ZP / CPGH-F1 / CTPA / CTPX
 DCGT-AM3 / DCGT-AZ7 / DCGT-YL / DCGT-CL / DCGT-S / DCGT-WP(TFD)
 GTMT / GTMA / GTMX / TBP / TNMG-Z5 / TNGG-UL / TNGG-ZP / TPGH-FG
 TPGP-F1 / TTP / VCGT-AM3 / WNGG-ZP

• Production lot: Produced from **February 23 to October 10, 2023**

Production lot number is indicated on right-top of label on insert case.

6 digit number stands for "MMDDYY". Ex) 060923 = June 9, 2023



*Detailed applicable part descriptions with lot number are listed in appendix.

<Voluntary Recall of Products>

Customers who have products from the relevant production period are asked to contact the retailer where they purchased the product or the nearest office.

We will check the lot number and replace the product with a substitute. Please note that it may take some time before we can provide you with a replacement product, depending on the availability of the product.

We really appreciate your understanding.

<Contact>

Customer Support Group

Logistics

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